

Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

SITE DETAILS

Site: Maraissa - Agadir

Address: Km 39 Route de Tiznit, Tin Mansour, Province Chtouka Ait Baha, 80000, MOROCCO

Contact Person: Emily Andre

AWS Reference Number: AWS-000497

Site Structure: Single Site

CERTIFICATION DETAILS

Certification status: Certified Core

Date of certification decision: 2024-May-08

Validity of certificate: 2027-May-07

AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)

Audit Type(s): Initial Audit Audit Start Date: 2024-Feb-28 Lead Auditor: Mia Antoni-Naidoo

Audit team participants:

Nadia Zeddou Lisa Seufert

Mia Antoni-Naidoo, Lead Auditor

Site Participants:

Salima RAHMAOUI, Institutional Communications Director

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Ilias Ben Omar, AWS Officer

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Ahmed Ikhelk, Hygiene Manager

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Celine Montauriol, Director of Sustainability and Innovation



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

ADDITIONAL INFO

Summary of Audit Findings: A total of twenty findings were raised during the certification audit, one major non-conformity, eighteen minor non-conformities and one observation. The major non-conformity was of sufficient concern to warrant the categorization of the non-conformity as major and related to the identification of Best Practice for IWRAs.

The Client is requested to perform a root cause analysis and define corrective actions for each of the non-conformities and to submit these to WSAS within 30 days of receipt of the audit report by 22/05/2024.

The major non-conformities must be sufficiently addressed, and evidence submitted to WSAS within 90 days of receipt of the report 21/07/2024.

Minor non-conformities must be closed out by the time of the next annual audit.

The audit team recommends certification of Maraissa Agadir at Core level once the corrective actions plan has been approved and the major non-conformity has been closed.

CLOSURE OF FINDINGS AND CORRECTIVE ACTION PLAN:

The Client has successfully resolved the major non-conformity and submitted the corrective action plan addressing all findings.

Proof of implementation has been requested for the Minors and this will be evaluated during the Surveillance Audit. The client is requested to upload evidence of implementation prior to the Surveillance Audit.

Scope of Assessment: The scope of services covers the Initial certification audit for assessing conformity of Maraissa Agadir against the AWS International Water Stewardship Standard Version 2.

Azura's crop production activities are named MARAISSA (legal entity) and are mainly composed of tomatoes production and packing, the 39 farms and packhouse are considered as one site (Agadir site). The site has a fully integrated management system from farms to packing (Azura's own farms and central management system). The facility is in the Souss Massa Catchment.

The audit was conducted onsite on 28 February - 2 March & 8 March 2024. The onsite site visit included the assessment of Maraissa Agadir Packing House and 6 Tomato farms (AZ30, AZ32, AZ33, AZ34, AZ35, and AZ37) that were visited onsite as part of the audit.

FINDINGS

Observation 1 Minor 18 Major 1



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

FINDING DETAILS

Finding No: TNR-009149

Checklist Item No: 1.1.1

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: The physical scope of the site shall be mapped, considering the

regulatory landscape and zone of stakeholder interests, including:

- Site boundaries;

- Water-related infrastructure, including piping network, owned or

managed by the site or its parent organization;

- Any water sources providing water to the site that are owned or

managed by the site or its parent organization;

- Water service provider (if applicable) and its ultimate water source;

- Discharge points and waste water service provider (if applicable) and

ultimate receiving water body or bodies;

- Catchment(s) that the site affect(s) and is reliant upon for water.

Findings: Maraissa Agadir 39 farms and 1 packing house are currently using the

government owned WWTW in Biougra and Ouled Teima. The site has no knowledge of the final destination of the water treated in these plants at the time of audit. The site is required to understand the final receiving

body of their waste water.

Corrective action: Visits will be done by the concerned Azura's services to collect

informations about the process of treating wastewater within these communal WWTP. The final receiving body will then be identified.



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Finding No: TNR-009322

Checklist Item No: 1.2.1

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Stakeholders and their water-related challenges shall be identified. The

process used for stakeholder identification shall be identified. This

process shall:

- Inclusively cover all relevant stakeholder groups including vulnerable,

women, minority, and Indigenous people;

- Consider the physical scope identified, including stakeholders,

representative of the site's ultimate water source and ultimate receiving

water body or bodies;

- Provide evidence of stakeholder consultation on water-related interests

and challenges;

- Note that the ability and/or willingness of stakeholders to participate

may vary across the relevant stakeholder groups;

- Identify the degree of stakeholder engagement based on their level of

interest and influence.

Findings: The site has failed to identify several relevant stakeholder groups in their

identification process. Some additional options were discussed during the audit and the site should review their identified stakeholders and

amend to include the missing groups.

Corrective action: A procedure has been completed and shared to Azura's staff to provide

a methodology for a relevant identification and evaluation of the stakeholders. First of all, thanks to their activities and links between them, each service can list the stakeholders within an Excel sheet. The new methodology is including more criteria (AWS criterias) such as vulnerability, cumulative impacts, level of relationship in order to have the most completed list of stakeholders. Then, each manager is able to evaluate the stakeholders thanks to a matrix established within the procedure. According to this evaluation, a frequency of meeting is planned and the status of the relationship is defined. A monthly meeting

of Azura's services will permit to follow the improvements and the ajustments of the list.

The completed process should lead to a better overview of existing and potential stakeholders and of a completed list ready for annual review.

Evidence of implementation: Stakeholders management procedure for sustainable water

management

Template of meeting report with stakeholders

WSAS STEWARDSHIP ASSURANCE SERVICES

Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Finding No: TNR-009145

Checklist Item No: 1.3.3

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Site water balance, inflows, losses, storage, and outflows, including

indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high

and low variances shall be quantified.

Findings: The data presented show water in and water used but does not reflect

the water out via the septic tanks, this is not currently being quantified. The water being redirected to water gardens has not been quantified. These are required to be quantified to complete the water balance.

Corrective action: Through the project of connected water meters, some will be

implemented to measure water going through septic tanks, WWTP, biobed and also to measure more specific sources of consumption such

as water for gardening and capacity of the basins.

Evidence of implementation: Updated water balance for Agadir site,

Finding No: TNR-009651

Checklist Item No: 1.3.7

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Annual water-related costs, revenues, and a description or quantification

of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the

evaluation of the plan in 4.1.2.

Findings: The site has not been able to provide a quantification of the social,

cultural or environmental value generated by the site through

implementation of the standard.

Corrective action: A matrix of definition of the social value, the cultural value and the

environmental value of the actions realised by the site will be implemented and will help to quantify what is generated by the site thanks to the implementation of the standard. The quantification of the value will be added to the templates so it will be automatically used.



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Finding No: TNR-009163

Checklist Item No: 1.5.5

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Important Water-Related Areas shall be identified, and where

appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and

through stakeholder engagement.

Findings: The site has not identified the two main rivers Massa and Souss Rivers

which are both in degraded state and no longer flowing. The site is required to revisit the identification of IWRAs to achieve compliance to

this indicator.

Corrective action: The methodology of identification of the IWRAS will be updated as same

as the list to include rivers and other area of interest identified thanks to

the methodology.

Evidence of implementation: Updated list of IWRAs offsite

Location of IWRAs within the catchment

Finding No: TNR-009688

Checklist Item No: 1.8.1

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Relevant catchment best practice for water governance shall be

identified.

Findings: The evidence provided for catchment best practice for water governance

is based on water balance and water quality and does not address water governance. The site is required to identify best practice projects and activities for water governance which the site could potential be involved

in, the the future.

Corrective action: Best practices towards water governance will be identified and

completed through the interactions with the pertinent stakeholders, thanks to the new organisation implemented and the stakeholders

management procedure formalised.

WSAS WATER STEWARDSHIP ASSURANCE SERVICES

Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Finding No: TNR-009690

Checklist Item No: 1.8.3

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Relevant sector and/or catchment best practice for water quality shall be

identified, including rationale for data source.

Findings: Although the site has identified 1 action for best practice for water quality

this is not enough to fully meet the requirement of the indicator. The site is required to revisit this indicator to expand the identification of best practice for water quality offering to full meet the requirement of the

indicator.

Corrective action: More best practices already identified by the site will be developped.

Thanks to the new organisation and the stakeholders' management procedure but also through the interactions with stakeholders, more best

practices will be identified and added to the list.

Finding No: TNR-009168

Checklist Item No: 1.8.4
Status: Closed
Finding level: Major

Due date: 2024-Jul-21

Checklist item: Relevant catchment best practice for site maintenance of Important

Water-Related Areas shall be identified.

Findings: The site has not identified options for Best Practice for IWRAS.

Corrective action: IWRA Best practices' list is and will be updated, for the ones identified at

catchment level, to include the stakeholders' projects in which the business can participate and also the projects wanted by the business.

Evidence of implementation: List of Best Practices for site maintenance of Important Water-Related

Areas in the catchment

Procedure of identification and management of IWRAs

Finding No: TNR-009823

Checklist Item No: 1.8.5

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-01

Checklist item: Relevant sector and/or catchment best practice for site provision of

equitable and adequate WASH services shall be identified.

Findings: The site has not identified any potential best practice activities for

WASH in the catchment and has only one for the sites, which is already being implemented. The site is required to revisit this indicator to expand the identification of best practice for WASH offering to full meet

the requirement of the indicator.

Corrective action: The expansion of the list of best practices for WASH will be done thanks

to the different interactions with stakeholders.

WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Finding No: TNR-009188

Checklist Item No: 2.3.2

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: A water stewardship plan shall be identified, including for each target:

- How it will be measured and monitored

- Actions to achieve and maintain (or exceed) it

Planned timeframes to achieve itFinancial budgets allocated for actions

- Positions of persons responsible for actions and achieving targets

- Where available, note the link between each target and the

achievement of best practice to help address shared water challenges

and the AWS outcomes.

Findings: The site has not set fixed, measurable targets with fixed deadlines which

can be easily monitored and measured in the their WS Plan. The site will need to review and amend the WS Plan to achieve full conformity to

this indicator.

Corrective action: The water stewardship plan will be revised to include more measurable

objectives and clearer targets. A defined timing will also be implemented within the plan. The monitoring of the plan will follow the fixed targets

through the deadline.

Finding No: TNR-009710

Checklist Item No: 2.4.1

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: A plan to mitigate or adapt to identified water risks developed in

co-ordination with relevant public-sector and infrastructure agencies

shall be identified.

Findings: The site is required to consult relevant public-sector and infrastructure

agencies on their proposed plan to mitigate or adapt their identified

risks. This has not be done at the time of the audit.

Corrective action: More interactions with the public sector and relevant agencies will be

planned to work towards a mitigation/adaptation plan for the identified risks. Through the procedure of stakeholders' management, this topic will be dealed with the pertinent ones by the Azura's services concerned. Among the stakeholder process review, the meeting template will

include the topic of risk adaptation and mitigation in order to be sure that

this output is recorded.



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Finding No: TNR-009731

Checklist Item No: 3.2.1

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: A process to verify full legal and regulatory compliance shall be

implemented.

Findings: The site is not currently tracking withdrawals per borehole as per the

pumping authorisation limits to track compliance. The site is required is

required to track compliance across all limits of authorisation.

Corrective action: A follow-up of the authorised volume and the pumped volume will be

done to track the compliance to improve the frequency of monitoring. A

new level of monitoring will be implemented internally.

Finding No: TNR-009727

Checklist Item No: 3.3.2

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Where water scarcity is a shared water challenge, annual targets to

improve the site's water use efficiency, or if practical and applicable,

reduce volumetric total use shall be implemented.

Findings: The site has not set any water use efficiency targets and will be

expected to set annual targets for water use efficiency for irrigation

Corrective action: Reduction objective will be fixed thanks to the technologies implemented

in the farms and the packing house such as recycling laundry room's water. They will be measurable and will have a specific deadline.

Finding No: TNR-009183

Checklist Item No: 3.5.1

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Practices set in the water stewardship plan to maintain and/or enhance

the site's Important Water-Related Areas shall be implemented.

Findings: The site has not as yet implemented any projects which maintain and/or

enhance the site's Important Water-Related Areas.

Corrective action: Actions to maintain and enhance the site's Important Water-related

areas will be mentioned in the water stewardship plan, including actions in catchment, based on stakeholders interviews and site's propositions.

WSAS WATER STEWARDSHIP ASSURANCE SERVICES

Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Finding No: TNR-009730

Checklist Item No: 3.9.3

Status: In Progress - CA plan approved

Finding level: Observation

Checklist item: Actions towards achieving best practice, related to targets in terms of

water quality shall be implemented.

Findings: The site's best practices for water quality focuses heavily on actions

within their own boundary and not in the catchment. The site could improve their best practice for water quality by testing water quality in communities and IWRAs or similar collective action projects in the

future.

Corrective action: Through the interactions with stakeholders, the site will be able to

identify more best practices within the catchment and also to act towards the achievment of best practices to improve water quality.

Finding No: TNR-009728

Checklist Item No: 3.9.4

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Actions towards achieving best practice, related to targets in terms of

the site's maintenance of Important Water-Related Areas shall be

implemented.

Findings: The site has not yest implemented any actions towards maintenance of

Important Water-Related Areas in the catchment. This is a requirement of the Standard and will need to be address to meeting the conformity of

this indicato

Corrective action: Through the interactions with pertinent stakeholders, the site will be able

to insert itself within projects done to maintain and/or enhance the IWRAS in the catchment such as projects with the Foundation and any

other listed in 1.8.4.

Finding No: TNR-009733

Checklist Item No: 4.1.2

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: Value creation resulting from the water stewardship plan shall be

evaluated.

Findings: The site has down a value creation description for the work of the Azura

foundation for some of the actions on the WS Plan but not all. Most are descriptive values and not financial, no cost benefit analysis has been possible at this time. The is will need to complete this evaluation to

completely comply with the requirement of this indicator.

Corrective action: Financial value will be added to all the actions implemented by the site.

A written procedure of evaluation of value created will be implemented.

WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Finding No: TNR-009735

Checklist Item No: 4.1.3

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: The shared value benefits in the catchment shall be identified and where

applicable, quantified.

Findings: The site as attempted to describe the shared value benefit so some of

the activities in the WS Plan, however, as they are at early stages of implementation this will need some additional work to fully achieve

conformity.

Corrective action: The evaluation of the shared value benefit of the actions implemented

will be done for all the actions realised by the site. A matrix of evaluation

will help the services towards this objective.

Finding No: TNR-009739

Checklist Item No: 5.1.1

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: The site's water-related internal governance, including positions of those

accountable for compliance with water-related laws and regulations shall

be disclosed.

Findings: Maraissa has a responsibility matrix for water related regulations. 2

levels of responsibility which was presented to the auditor, however no evidence was presented to suggest that this has been disclosed in

anyway, either publicly or with stakeholders.

Corrective action: Governance of the project will be disclosed and the name of the position

of accountable of the legally compliance will also be disclosed.

Finding No: TNR-009194

Checklist Item No: 5.4.1

Status: In Progress - CA plan approved

Finding level: Minor

Due date: 2025-Mar-02

Checklist item: The site's shared water-related challenges and efforts made to address

these challenges shall be disclosed.

Findings: The site has not taken the identified shared water challenges as

presented in 1.6, and disclosed these and the the initiatives to address them, either publicly nor with stakeholders. The site will be required to

address this indicator fully to achieve conformity.

Corrective action: Communication on the website will be updated. The pertinent

stakeholders will be met during the year to exchange about the shared

challenges and the meetings report will support this process of

communication, thanks to the template provided.

WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Report Details		
Report	Value	
Report prepared by	Mia Antoni-Naidoo	
Report approved by	Juan Carlos Ceron	
Report approved on (Date)	21-04-2024	
Surveillance		

Proposed date for next audit

2025-Feb-25

Stakeholder Announcements

Date of publication Location		Location
09/01/2024		WSAS Website
09/01/2024		AWS Website
12/01/2024		Azura Website
Comment	Evidence attached.	



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Catchment Information

Catchment Information

The catchment of Agadir's site is the Souss Massa Basin and more specifically the Massa Basin for surface water and the Chtouka Aquifer for groundwater.



Souss Massa Basin2.png



Souss Massa Basin.png



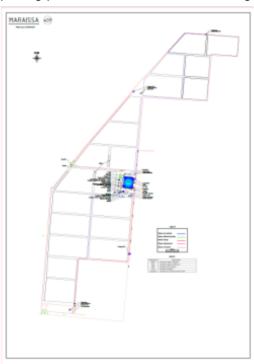
Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Client Description and Site Details

Client/Site Background

Azura is a private Franco-Moroccan family group created in 1988 and specialising the production of high-quality fresh healthy products such as tomatoes for major European retailers chefs. Each year, group export 120 000 tonnes tomatoes and test 300 varieties to cater new market trends. Over more than 30 years, it has become one of the leaders in cherry tomato production, with more than 1 200 hectares of crops in Morocco. Azura's crop production activities are named Maraissa (legal entity) and are mainly composed of tomatoes production and packing, the 39 farms and packhouse are considered as one site (Agadir site). The site has a fully integrated management system from farms to packing (Azura's own farms and central management system).



AZ37 Farm.png



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995



Packing House.png

Summary of Shared Water Challenges

Summary of Shared Water Challenges

Azura's Maraissa Agadir site has identified the following issues as being shared water challenges:

- * CHALLENGING THE RAREFACTION OF THE RESOURCE
- * MAINTAINING A GOOD WATER QUALITY
- * CONFORMITY WITH THE LOCAL LEGISLATION RELATED TO WATER\
- * CONTRIBUTING TO THE FULL ACCESS TO WASH
- * IMPLEMENTATION OF A GOOD WATER GOVERNANCE
- * MANAGING THE POTENTIAL SOURCES OF POLLUTION
- * OPTIMIZING THE USE OF WATER WITHIN THE PRODUCTION

0.1	General Requirements for Single Sites, Multi-Sites and Groups	
0.1.1	Eligibility Criteria	
0.1.1.1	The site(s) occupy one catchment OR an exception has been granted.	₹ Yes
0.1.1.2	The scope of the proposed certification shall be under the control of a single management system.	⊘ Yes
0.1.1.3	The scope of the proposed certification shall be homogeneous with respect to primary production system, water management, product or service range, and the main market structures.	₹ Yes



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

STEP 1: GATHER AND UNDERSTAND

1.1 Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.

1.1.1 The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:

in progress

- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source:
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.

Comment

The site has presented the information on the on the catchments, both surface and underground aquifer water.

The site has two waste water treatment plants (see notes). There is a third one which does tertiary processing. El Klea. The site at this stage has been unable to ascertain the final destination of the water. Some water is re-used for gardening.

There is one desalination plant - Tifnit Desal Plant which supplies water to the farms, water for the packing plant comes only from boreholes. two different processes one for providing drinking water for the municipality of Agadir and one specifically for irrigation in the area where Maraissa is located. Capacity = 275 000 m3/day.

The packing plant has two boreholes (one new and one old). The borehole water is treated for drinking and then some is treated for process, it is then used all over the plant for drinking, washing, process. The water, after use, goes to septic tanks and then to the WWTW. After the water is treated at the plant it goes to evaporation ponds, some is evaporated and some is infiltrated back to the soil. The sewage system is included in this. Not enough rain falls to collected the rainwater. non stormwater system and not required because there no rain. For the farms, waste water goes to septic tanks and is trucked to the service provider who treats the water. There are three treatment plants, Biougra Ouled Teima and El Klea. Azura is at the early stages of engaging the WWTW service provider as they initially had not identified them as a stakeholder. They currently do not have data on where the water goes after treatment by the WWTW. The farms in Agadir are using the municipal owned treatment plants for processing their waste water

Finding No: TNR-009149

1.2 Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

1.2.1 Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:



- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;
- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;
- Provide evidence of stakeholder consultation on water-related interests and challenges;
- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;
- Identify the degree of stakeholder engagement based on their level of interest and influence.

Comment

The stakeholder identification process was begun in 2020. The site looked at who was impacted by WASH and scarcity issues, including service providers,

The sites contacted their stakeholders via in person meetings, AWS was discussed along with their own water challenges. They shared the WS Plan and emailed and by post. The first meeting recorded the challenges of the stakeholders. The site presented a meeting report as an example from ORMVA, local agricultural government department. The site took the information from all the meeting minutes and entered into the Dashboard which as been presented under 1.6.1. for the shared water challenges.

The site has not identified the agency which manages the protected green areas as Stakeholders. Also not identified as stakeholders are the Ministry of Infrastructure, Ministry of Electricity and Water and Ministry of Interior.

Finding No: TNR-009322

1.2.2 Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.



Comment The site has identified the current and potential degree of influence between site and

stakeholder as per the attached evidence.

1.3 Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.

1.3.1 Existing water-related incident response plans shall be identified.



Comment The site has provided an incident management procedure which applies to all farms and packing house of Maraissa. The site has also provide their incident risk matrix which details

the preventive measures and links to procedures.

1.3.2 Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped



Comment The site has provided a water map for the water balance of all the site cumulative inputs, and shows the flow of water through the farms and the packing house.

1.3.3 Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.



WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Comment

The data presented show water in and water used but does not reflect water which is discharge water out via the septic tanks is not currently being quantified. No annual variance is available as the site has not collected enough data, this will be required for Surveillance audit. In the numbers provided by the site the water in and water used has a difference of 3%. This difference will need to be accounted for in the finalisation of the water balance.

Finding No: TNR-009145

1.3.4 Water quality of the site's water source(s), provided waters, effluent and

receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.

₹

Comment

The site has a water monitoring control plan which is linked to the requirements of the local Moroccan Regulations and also the requirements for the export of food to Europe. This is related to the drinking water of the farms. For the drinking water it is NATO Standard for drinking water called OMS. Drinking water at the farms is chlorinated and also run through a reverse osmosis systems, the reject from the this is used to water the plants in the farm gardens. The site uses external laboratories to monitor the quality of the drinking water in the packing house and also on the farms. The legal requirements dictate the limits. Chemical monitoring analysis is done outside the country by an ISO accredited laboratory. Microbiological monitoring is done in Morocco also at an ISO accredited laboratory.

The water on the farms is tested for compliance to Moroccan compliance irrigation limits.

Waste water is tested before and after the treatment plant and tested against the Moroccan discharge requirements 36/15. This is tested 4 times a year and is a composite sample. This sampling began in September 2023 and no trend is available as yet.

Examples from water quality testing have been attached as evidence. The ground water quality and desalination water is of goof quality and this is not currently a water-related challenge for Agadir.

1.3.5 Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.

Yes

Comment

The site has provided a maps of one of the farms and the packing house and all its infrastructure and list of potential pollutants for the farms and packing house. during the tours of the packing house and the farms it was evident that potential sources of pollution is a well managed aspect of the site.

1.3.6 On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural

Yes

values.

Comment There are no IWRAs on site, this was confirmed through the site site tour of the packing house and farms visited during the 4 day audit.

1.3.7 Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to

in progress

inform the evaluation of the plan in 4.1.2.

Comment Financial data provided only in the attached document split into separate categories of water

related activities. The site has not been able to provide a quantification of the social, cultural or environmental value generated by the site through implementation of the standard.

Finding No: TNR-009651

1.3.8 Levels of access and adequacy of WASH at the site shall be identified.

Yes



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Comment

Comment

Comment The site has provided three documents for review. One presentation which included pictures

WASH facilities provided on the farms. The second document is a presentation detailing the

WASH activities on all the farms for Agadir including the adequacy of the activities

undertaken. The third document is the hygiene checklist used on the farms.

Gather data on the site's indirect water use, including: its primary inputs: 1.4

the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.

1 4 1 The embedded water use of primary inputs, including quantity, quality

and level of water risk within the site's catchment, shall be identified.

The site has only two suppliers of primary inputs which are located in the catchment. These are both supplies of packaging material. They have quantified their water use as well

as the level of water risk with these suppliers. Evidence has be attached.

1.4.2 The embedded water use of outsourced services shall be identified, and

where those services originate within the site's catchment, quantified.

The Site has identified 5 different service provider which operate from withing the catchment. They have engaged with the service providers and established a level of water risk for each

one. Where possible they have gathered data on water use.

1.5 Gather water-related data for the catchment, including water

governance, water balance, water quality, Important Water-Related

Areas, infrastructure, and WASH

Water governance initiatives shall be identified, including catchment 1.5.1

plan(s), water-related public policies, major publicly-led initiatives under

way, and relevant goals to help inform site of possible opportunities for

water stewardship collective action.

Comment The site has provided a list of water related projects currently being undertaken in the

catchment and who the initiators of the projects are. The site has also provided a

comprehensive presentation of the current state of water governance in Morocco as a whole.

who the main agencies are and the state of water in the country

1.5.2 Applicable water-related legal and regulatory requirements shall be

identified, including legally-defined and/or stakeholder-verified

customary water rights.

Comment The site is legally required to inform the Basin Authority of water related infrastructure upgrades, waste water treatment pits, new boreholes etc. using wastewater for gardens

through the EIA (Environmental Impact Assessment). No permit is required only a contract with the service provider to take the waste water away. The site has provide document detail the legislation governing the build and use of the waste water plant at the packing house. The site has also provided a list of all the waster related legislation which applies to the

activities of Azura at the Maraissa sites.

The legal team will perform an annual review of the legal requirements of the country and also

the clients.

The catchment water-balance, and where applicable, scarcity, shall be 1.5.3

quantified, including indication of annual, and where appropriate,

seasonal, variance.

Yes

2

Yes

Yes

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Yes

Yes



Yes

in progress

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Yes

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Yes

Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Comment	The site	e has	comr	nissic	oned	a stud	ly of the	e catchment	water	balanc	e in order	to comply with

the requirement of this indicator. A catchment balance calculation and documentation from an external source has been provided. Data is from periods between 2011 and 2017. The information provided details both surface and ground water inputs, as well as the potential inputs from the desalination plant. In terms of water usage, domestic use and irrigation have been provided. This is good start for the site to continue to build upon over the years.

1.5.4 Water quality, including physical, chemical, and biological status, of the

catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.

Comment The site has gathered as much information as possible from public sources on the state of

ground water in the catchment and presented it in the attached evidence. In addition the site has the ground water date from testing the water on all its farms over the recent period. This

is good start for the site to continue to build upon over the years.

1.5.5 Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to

appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.

Comment The site has presented information on the IWRAS in the catchment including the

state/condition of these, however, many of the items identified can be considered water infrastructure instead of IWRAs. The site has not identified the two main rivers Massa and Souss Rivers which are both in degraded state and no longer flowing.

The remainder of information is accepted as compliant to the Standard.

Finding No: TNR-009163

1.5.6 Existing and planned water-related infrastructure shall be identified,

including condition and potential exposure to extreme events.

Water related infrastructures have been identified. A description of condition and potential

exposure to extreme events is available

1.5.7 The adequacy of available WASH services within the catchment shall

be identified.

There is little data available for the Douia region on the access to WASH however the site has provided a document for Agadir using government data available and also data for Morocco

as a whole.

1.6 Understand current and future shared water challenges in the

catchment, by linking the water challenges identified by stakeholders

with the site's water challenges.

1.6.1 Shared water challenges shall be identified and prioritized from the

information gathered.

Shared water challenges had been documented by the site and has prioritised based on local

knowledge and through stakeholder engagement.

1.6.2 Initiatives to address shared water challenges shall be identified.

Comment Initiatives have been linked to current Azura actions and also those of the government initiatives identified. Some of the initiatives have been included in the water stewardship plan

WSAS

Comment

Comment

Comment



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

1.7	Understand the site's water risks and opportunities: Assess and
	prioritize the water risks and opportunities affecting the site based upon
	the status of the site, existing risk management plans and/or the issues
	and first war wints two male interactions of the A. C.

and future risk trends identified in 1.6.

1.7.1 Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential

costs and business impact.

Comment

Maraissa has used the water risk filter to understand national and local risks and used this to develop an internal tool for assessing risk. Water risks have been documented by the site and they have been prioritised based on local knowledge and through stakeholder engagement.

The Agadir site have the same risks identified for Dakhla, however, the prioritisation and the

likelihood are rated separately.

1.7.2 Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and

business opportunities.

Comment The site has presented a list of opportunities which they have identified as possible actions

toward water stewardship. The have linked these to identified risks, have assessed their own

potential role and the activities in which they could take part.

1.8 Understand best practice towards achieving AWS outcomes:

Determining sectoral best practices having a local/catchment, regional,

or national relevance.

1.8.1 Relevant catchment best practice for water governance shall be

identified.

Comment

in progress

Yes

Yes

The site has detailed the water governance structure of Morocco which is a good start to identifying possible actions towards best practice in water governance. They have described the engagement and relationship with stakeholder to be best practice for water governance, as well as their already implemented involvement in the desalination plant, however, in terms of identifying a list or similar of activities which the site considers to be best practice for water governance the site has not provided enough evidence to confirm that they meet the requirement of this indicator. The indicator requires the identification of best practice activities which the site could potentially be involved with.

Finding No: TNR-009688

1.8.2 Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.

Yes

Comment The site has presented a comprehensive list of possible best practice projects for water balance in the evidence attached. Their understanding of the issue is thorough.

1.8.3 Relevant sector and/or catchment best practice for water quality shall be

in progress

Comment The site has identified one best practice possibility for water quality improvement, the building

and operation of a full treatment works for sewage and effluent.

Finding No: TNR-009690

1.8.4 Relevant catchment best practice for site maintenance of Important

Water-Related Areas shall be identified.

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Comment The site has not identified options for Best Practice for IWRAS.

identified, including rationale for data source.

Finding No: TNR-009168

1.8.5 Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.

in progress

WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Comment

The site has identified one project, the automatic monitoring of chlorine levels in drinking water for the farms, however, this project has already begun to be implemented on the farms. The site has not identified any potential best practice activities for WASH in the catchment

Finding No: TNR-009823



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

2 STEP 2: COMMIT & PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan

2.1 Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.

2.1.1 A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:



- That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes
- That the site implementation will be aligned to and in support of existing catchment sustainability plans
- That the site's stakeholders will be engaged in an open and transparent way
- That the site will allocate resources to implement the Standard.

Comment

The Site has provided a signed and dated water stewardship commitment which meets the requirement of the indicator. English and French versions attached.

- **2.2** Develop and document a process to achieve and maintain legal and regulatory compliance.
- 2.2.1 The system to maintain compliance obligations for water and wastewater management shall be identified, including:
 Identification of responsible persons/positions within facility

organizational structure



- Process for submissions to regulatory agencies.

Comment

The auditor has interviewed Chafik Brech, Regulatory Affairs Director with regards to the legal compliance system. (The site works with an specialised contractor, to speed up data collection and to interpret requirements and the process) His job to support in the site in all legal compliance and specifically in the Moroccan context. They have mixed their internal requirements with legal and AWS requirement. the contractor makes the translation from regulation Req to Operational Requirement. Workshops were conducted to define a responsibility matrix. If there is staff turnover there is cover for the roles. The contractor has set up an action plan on how to engage with authorities should a non compliance occur. A process for submission and engagement was commissioned of the specialised contractor. A legal resister is available in the document upload. This system has been set up for local legal requirements and also the requirements for exporting to Europe.

Also attached as evidence are the legal requirements for the operation of the waste water plant at the packing house the compliance requirements for the wells.

- 2.3 Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.
- 2.3.1 A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.



Comment

Azura Group has a mission and vision for the overall group which has been updated from the DPA submission. The vision for the company have been described as priorities. They consider these to be priority actions for he company.

WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

2.3.2 A water stewardship plan shall be identified, including for each target:



in progress

- How it will be measured and monitored
- Actions to achieve and maintain (or exceed) it
- Planned timeframes to achieve it
- Financial budgets allocated for actions
- Positions of persons responsible for actions and achieving targets
- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.

Comment

Maraissa has developed a WS plan based on a combination of operational actions and water stewardship activities. Some of the actions described relate to the implementation of the Standard and some to operational controls aimed at mitigating water risk. The site has not set fixed, measurable targets with fixed deadlines which can be easily monitored and measured. The way in which the WS plan has been structured there is an Description of an Action, an indicator which is similar to the metric or unit of measurement and the target is frequently either a percentage complete or to be monitoring. Although much work has been put into the WS Plan, no deadlines have been set for completing the actions, only a review date, a frequency indicator and a status of progress option.

A symbolic indication of financial and resource requirement has been offered as budget indication. Positions of people responsible have been assigned. Links to SWC, best practice and AWS outcomes have been provided.

Finding No: TNR-009188

2.4 Demonstrate the site's responsiveness and resilience to respond to water risks

2.4.1 A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.

in progress

Comment Refe

Refer to 1.7.1 last column in the document which links the risk to the action in the plan, although they have not yet engaged Basin Agency and the Agricultural department.

Finding No: TNR-009710



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

3	STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts
3.1	Implement plan to participate positively in catchment governance.
3.1.1	Evidence that the site has supported good catchment governance shall be identified. Yes
Comment	The site has initiated meetings with clients and EU retailers to present the idea of AWS and getting certified to the Standard, the attraction of the standard being the activities in the catchment. Azura is a member of the agri working group and the accelerator programme in Spain and encourage these sites to engage with AWS. Meeting with the Basin agency and Agrotech for the sharing of information/data and irrigation practice. Meetings with a worldwide beverage company in Morocco, on AWS and good water practices has further developed their good water governance activities.
3.1.2	Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented. Yes
Comment	The Azura Foundation partnered with Douar Inchaden Association for Development in order to strengthen access to water in the 6 surrounding villages through digging the well, construction of water reservoir of 600m3, installation of solar and hydraulic equipment.
3.2	Implement system to comply with water-related legal and regulatory requirements and respect water rights.
3.2.1	A process to verify full legal and regulatory compliance shall be implemented.
Comment	The auditor has interviewed Chafik Brech, Regulatory Affairs Director with regards to the legal compliance system. (The site works with a specialised contractor, to speed up data collection and to interpret requirements and the process) His job to support in the site in all legal compliance and specifically in the Moroccan context which is frequently changing and also is complicated in the sectors. They have mixed their internal requirements with legal and AWS requirement. The contractor makes the translation from regulation Req to Operational Requirement. Workshops were conducted to define a responsibility matrix. If there is staff turnover there is cover for the roles. The specialised contractor has set up an action plan on how to engage with authorities should a non compliance occur. A process for submission and engagement was commissioned of the contractor. This system has been set up for local legal requirements and also the requirements for exporting to Europe.
	Also attached as evidence are the legal requirements for the operation of the waste water plant at the packing house the compliance requirements for the wells.
	With regards to the new borehole, an application made to drill for a borehole, the water is tested and if suitable then the site will apply for pumping authorisation. Finding No: TNR-009731
3.2.2	Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Yes Indigenous peoples, shall be implemented.
Comment	There is no specific regulation about water rights for people and particularly for indigenous

WSAS

3.3

2 Quality StreetNorth Berwick, EH39 4HW, UNITED KINGDOM

people. The strategic management of the resource is led by the government.

Implement plan to achieve site water balance targets.



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

3.3.1	Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.
Comment	The site has added columns to the WS plan which indicate a status of progress towards meeting targets on a monthly basis. this is a detailed aspect of the plan which can be simplified down to annual analysis.
3.3.2	Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.
Comment	The site currently does not have a target for water use efficiency but plan to for the future. Finding No: TNR-009727
3.3.3	Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified. Obs.
Comment	No legally binding documentation nationally or locally speaking nor at site level for the re-allocation of water.
3.4	Implement plan to achieve site water quality targets
3.4.1	Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.
Comment	The site has added columns to the WS plan which indicate a status of progress towards meeting targets on a monthly basis. this is a detailed aspect of the plan which can be simplified down to annual analysis.
3.4.2	Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and Yes where applicable, quantified.
Comment	Water quality is a shared water challenge. The site has installed a wastewater treatment plant at the packing house and one analysis was conducted. Now that the plant is running effluent is monitored 4 times a year with the first sampled being taken in September 2023. The results from the first water testing have been attached as evidence.
3.5	Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.
3.5.1	Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented. in progress
Comment	The site is in concept phase for other projects for environmental awareness and tree planting programmes but have not as yet implemented any projects which maintain and/or enhance the site's Important Water-Related Areas.
	Finding No: TNR-009183
3.6	Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.
3.6.1	Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all Yes workers onsite shall be identified and where applicable, quantified.
Comment	The site has provided two presentations detailing the management of WASH on the farms. The evidence presented has been verified through site tours of the Maraissa packing house and 8 of the Agadir farms.

WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

3.6.2	Evidence that the site is not impinging on the human right to safe water
	and sanitation of communities through their operations, and that
	traditional access rights for indigenous and local communities are being
	respected, and that remedial actions are in place where this is not the
	case, and that these are effective



Comment

Through the provision of adequate WASH in the pack house and the farms the site is demonstrating the respect for the rights of others for access to safe water and sanitation.

The site's switch from using only borehole water to 50% desalinated water, which they have to pay for, in order to not compromise the underground water supply for others is demonstration of respecting the human right to safe water and sanitation.

Implement plan to maintain or improve indirect water use within the

catchment:

3.7.1 Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.



Comment

3.7

The site has set target to meet with the packaging supplier - see document upload.

The site has met with the catering company to request a reduction of water used for quantity of water used per meal served. They have established a baseline of 67,8 L/ meal.

Although the targets have not be met yet, as the site is in early stages of their indirect water stewardship they have set them and are working towards them.

3.7.2 Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be



Comment

As above the site has presented the evidence for the meetings with the catering company and the packaging supplier.

3.8 Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.

3.8.1 Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.



Comment

The site has had a visit to the desalination plant - see report. They are heavily involved in the development, sponsorship and therefore condition of the plant as it is integral to the business.

The site has a meeting with Biougra set for next month to discuss the state and condition of the WWTW and also to understand the process and final receiving body for the water from the farms.

3.9 Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.

3.9.1 Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.



Comment

They have described the engagement and relationship with stakeholder to be best practice for water governance, as well as their already implemented involvement in the desalination plant.

Attached is a presentation describing the project of the desalination plant and Azura's commitment to moving towards using only desalinated water in the future.

WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

3.9.2 Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.

Yes

Comment The site has provided a list of all the best practice projects which have been implemented on

their farms, most of which centre around improved technologies for irrigation and general water management around the farms and the packing house. Azura has invested heavily in

this aspect of their water stewardship programme.

3.9.3 Actions towards achieving best practice, related to targets in terms of

Q Obs.

Comment The site business relies heavily on the close monitoring of the quality of water used, not only for dripking and irrigation but also their water water. The site's WS Plan demonstrate all the

for drinking and irrigation but also their waste water. The site's WS Plan demonstrate all the projects which are currently underway to ensure that best practice for water quality is standard

on all farms. Well water is tested on a regular basis.

3.9.4 Actions towards achieving best practice, related to targets in terms of

in progress

implemented.

Comment The site has not yest implemented any actions towards maintenance of Important

the site's maintenance of Important Water-Related Areas shall be

Water-Related Areas in the catchment.

water quality shall be implemented.

Finding No: TNR-009728

3.9.5 Actions towards achieving best practice related to targets in terms of

WASH shall be implemented.

Yes

Comment The Azura Foundation has been engaged since 2014 in different projects related to

education, natural resources management and community development with a investment of more than 6 M euro and benefit to more than 30 0000 people: 7 schools renovated, 1 nursery

constructed , 1 center dedicated to person with disabilities have been constructed.

Since its creation in 2014, the Azura Foundation action plan was led by the CSR team at Azura Group. Today, the Foundation is a stand alone entity dedicated to supporting local communities needs in the south regions of the country nevertheless still part of the Group Azura. The Azura Foundation governance entities fully endorse and support its action plan in

the pillars of education, water and natural resources management.



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

4	STEP 4: EVALUATE - Evaluate the site's performance.
4.1	Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.
4.1.1	Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be yes evaluated.
Comment	The site has made an attempt in column AK to establish the percentage of targets met for the year, but without a fixed number to be set and reached the end results is not as meaningful as it could be if the original targets were designed to be fixed and finite. Column AM is the comment provided during the review process the link to the AWS outcome is set in column G. It is recommended that once the site reviews and amends its targets and actions that they revisit their performance monitoring.
4.1.2	Value creation resulting from the water stewardship plan shall be
Comment	in progress The site classified social/env/ value. Value creation has been set out in the WS plan in
Comment	column marked 4.4.2 Evaluation of value creation 22-23 4.1.3 Shared Value Benefits 22-23
	The site has down a value creation description for the work of the Azura foundation for some of the actions on the WS Plan but not all. Most are descriptive values and not financial, no cost benefit analysis has been possible at this time.
	Finding No: TNR-009733
4.1.3	The shared value benefits in the catchment shall be identified and where applicable, quantified. in progress
Comment	The site as attempted to describe the shared value benefit so some of the activities in the WS Plan, however, as they are at early stages of implementation this will need some additional work to fully achieve conformity.
	Finding No: TNR-009735
4.2	Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.
4.2.1	A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.
Comment	The site has an annual incident register for HSE for all the farm and packing house including root cause, risk associated and preventive measures. The corrective action is provided and the possible level of impact is estimated. This has been attached as evidence
4.3	Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.
4.3.1	Consultation efforts with stakeholders on the site's water stewardship performance shall be identified. Yes



Yes

Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Comment Performance has been discussed with some stakeholders but not all.

ORMVA Agrotech, Association of Village (Azura Foundation activity).

A global report on the Strategy for Water was sent to them and the receipt was acknowledged, the letter and report was sent to. The site has provided a communication strategy for engagement with stakeholders. A record of engagement with stakeholders to date

has also been provided.

4.4 Evaluate and update the site's water

stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.

4.4.1 The site's water stewardship plan shall be modified and adapted to

incorporate any relevant information and lessons learned from the

evaluations in this step and these changes shall be identified.

Comment The site annual every September of the WS Plan and as a result they update the WS Plan and add new elements to the Plan. This can be seen the two versions of the plan provided

which represents the evolution of the document.





Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

5	STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts
5.1	Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.
5.1.1	The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.
Comment	Maraissa has a responsibility matrix for water related regulations. 2 levels of responsibility which was presented to the auditor, however no evidence was presented to suggest that this has been disclosed in anyway, either publicly or with stakeholders.
	Finding No: TNR-009739
5.2	Communicate the water stewardship plan with relevant stakeholders.
5.2.1	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to Yes relevant stakeholders.
Comment	The site has written a sustainable water management plan which gives the information in the WS Plan and the journey of the site. This plan has been attached as evidence. This plan was then shared with some of the stakeholders identified as being relevant to receive the information. The site has also mentioned the water stewardship plan in the news letter video (French), the link has been attached.
5.3	Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.
5.3.1	A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a Yes minimum.
Comment	The site has written a sustainable water management plan which gives an indication of performance against the targets set in the WS Plan. This plan was then shared with some of the stakeholders identified as being relevant to receive the information. The site has also mentioned the water stewardship plan in the news letter video (French), the link has been attached.
5.4	Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges;engagement with stakeholders; and co-ordination with public-sector agencies.
5.4.1	The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.
Comment	The site has shared the documents which are for 5.2.1 and 5.3.1 and also presented the 1.2.2. and 5.4.2 document but none of these include the water related challenges and how to address them.
	The site has performed some disclosure of their own issues and there is some intersection with the shared water challenges but not enough to achieve compliance. Finding No: TNR-009194
5.4.2	Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified. Yes

WSAS



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Comment	The site's journey with their stakeholders is well documented. under 1.2.1 and also 5.2.1. Evidence has been attached from these indicators to support compliance.	
5.5	Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.	
5.5.1	Any site water-related compliance violations and associated corrections shall be disclosed.	⊘ ∕es
Comment	The site has not experienced any compliance violations in the past year, attached is the incident register as evidence.	
5.5.2	Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.	⊘ ∕es
Comment	As there have not been any violations this has not been necessary. The Crisis Management system to be designed by the site with the help of contractors, focusing on risk management and identification will dictate how this will be disclosed in the future. This can be reviewed in Surveillance again.	
5.5.3	Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.	⊘ ∕es
Comment	This is included in the process which is under development with the Compliance Team under Director of Regulatory Affairs. As there have been no violations it has not yet been relevant to date.	



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995

Photographic Evidence from Audit





MicrosoftTeams-image.png



Alliance for Water Stewardship (AWS)

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WWTW.png



Wash station.png



MicrosoftTeams-image (7).png



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995



Drinking Water.png



MicrosoftTeams-image (1).png



Evaporation Pond.png



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995



Wash Station (2).png



Water Treatment.png



Effluent Plant.png



Alliance for Water Stewardship (AWS)

Audit Number: AO-000995



MicrosoftTeams-image (11).png